



Annual Report



Vaughan
Public Libraries

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A Message from **Rose Savage,** Vaughan Public Library Board Chair

2022 was yet another banner year for Vaughan Public Libraries. In April, we officially reopened Maple Library after a massive renovation that has created a vibrant, welcoming, and multifunctional space. Soon after, we celebrated the opening of the VMC Library in the heart of Vaughan's new downtown. This 9,000 square foot location acts as a hub for the local community and commuters while also providing access to a gourmet teaching kitchen and a fabulous array of resources and programs. The self-serve VMC Express is scheduled to open in Spring 2023 and will provide convenience for people on the go. Meanwhile, construction continues on Carrville Library, an upgrade of Woodbridge Library will begin this year and planning for a new library in West Woodbridge is well underway.

We continue to expand the scope of what a library can offer the community. In partnership with York Region, we launched the Lendery – a library of items that includes sports equipment, kitchen appliances and tools for home renovation. We also saw the return of exhibits, with displays on the immigration story, Holocaust art and underwater photography. We also continue to monitor our collections and add new formats and resources to reflect changing needs.

Our hard work has been recognized by numerous awards, including two prestigious awards from the Ministry of Tourism, Culture and Sport, the Urban Libraries Council Award for Top Innovator in Customer Experience, The OPLA James Bain Medallion for Public Library Board member of the year (Rose Savage) and the OLBA W.J. Robertson Medallion for Public Librarian of the Year (Margie Singleton).

On behalf of the Vaughan Public Library Board, it has been our pleasure to serve you over this last term. We are proud of our successes and are pleased to have created a world-class library system for you.



A Message from **Margie Singleton**, CEO of Vaughan Public Libraries

What a difference a year makes! You may recall that when we entered January, library service was drastically reduced, with some branches operating at reduced capacity and others offering curbside service only. All programming was virtual and a number of our services were suspended. Once again, our staff have shown their resilience, resourcefulness and creativity in helping us recover from the pandemic and return to regular service. Customer levels have bounced back, all services have resumed, and we have gone from strength to strength by adding new locations, collections, and initiatives.

This is all fueled by tireless innovation. Evolving our collections, services and places to the changing needs of our customers allows libraries to remain at the heart of the community, where they play a critical role in building stronger individuals and bringing people together.

Our collections continue to change, and this year we have brought in more [Ukrainian-language items](#), ASD resources and new digital databases from the [New York Times](#). Our programming selection now offers a hybrid model, with most events taking place in branch but a number still on zoom to promote accessibility. We continue to provide popular events like family nights, guest speakers, and storytimes, while discussing launching programs promoting diversity and inclusion. The new [VMC Library](#) allows us to introduce culinary literacy programming, and we continue to offer health literacy programming at [Mackenzie Health Vaughan Library](#). The addition of new libraries to our system and the continued renewal of others allows us to reach everyone in our community with welcoming spaces for all ages.

In 2023 we will continue our mission to deliver the best in service excellence. We will strengthen our partnerships, work on new spaces and rejuvenate existing ones. I hope you will join us on this journey.

IMPACT ON THE COMMUNITY

2022 Library Usage Snapshot

2.8 million physical items borrowed

2.3 million visits to VPL's website

1.1 million in-person visits

312,000 digital items borrowed

289,000 customer questions answered

102,000 program attendees

IMPACT ON THE COMMUNITY

Direct benefit
per cardholder:

\$1,441



This is the equivalent of either...

- **120** Children's books
- **96** Children's programs
- **69** Novels
- **29** Video Games
- **41** E-audiobooks
- **41** DVDs
- **21 Hours** in the recording studio **OR**
- **14 Hours** one-on-one with a librarian

IMPACT ON THE COMMUNITY

For two roommates

- 29 Video Games for Nintendo Switch, PlayStation and Xbox
- 58 Board Games

For a family of four

- 120 Children's books
- 48 Children's programs
- 69 Adult Mysteries
- 29 Video Games
- 29 Board Games



For a retired couple

- 35 Novels
- 41 Audiobooks
- Weekly access to over 100 magazines

For an entrepreneur or podcaster

- 21 hours in a professional grade photography and video studio

VPL's collections are made up of:



Physical items include:

591,660
PHYSICAL ITEMS



28,843
DIGITAL ITEMS



457,239
Books



82,450
DVDs



17,603
CDs



8,572
Audiobooks



6,462
Video Games



13,697
Magazines



5,637
Non-Traditional Items*

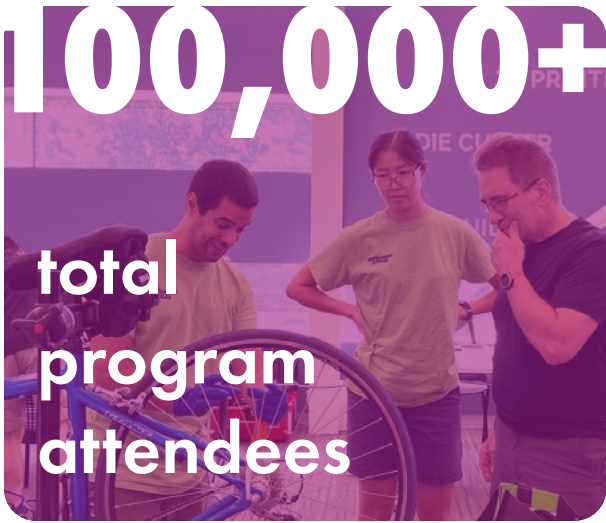
*Includes items like Technology, Lendery Items, Board Games and Passes

Materials are available in 19 languages!

PROGRAMMING

Vaughan Public Libraries offers programs for all ages and interests. Here are just some of our 2022 highlights...

100,000+
total program attendees

A photograph showing three people, two men and one woman, gathered around a bicycle. They appear to be engaged in a discussion or a hands-on activity related to the bicycle.

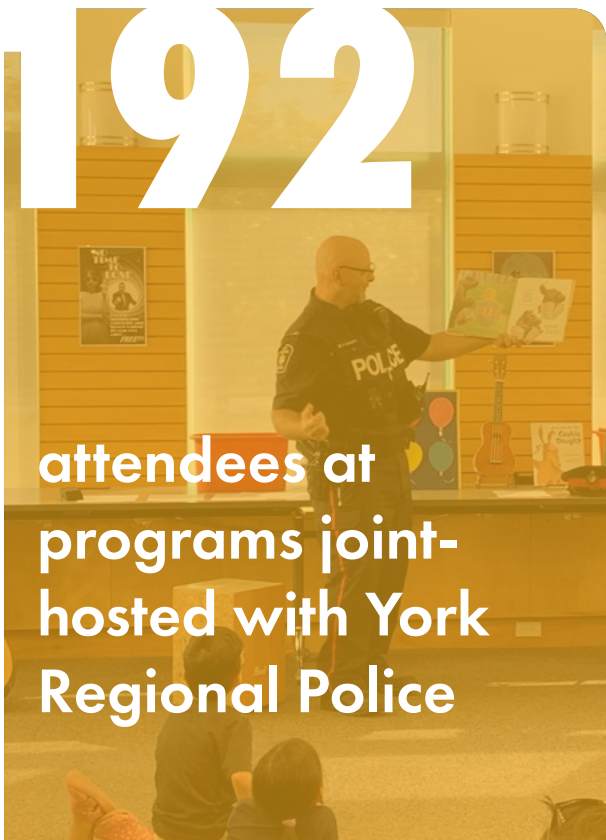
454
attendees at our large family events

A photograph of a man sitting on the floor and reading a book to a young child. They are in a casual, indoor setting with orange beanbag chairs.

10
unique reoccurring book clubs

A photograph of three women sitting on a bench outdoors, each reading a newspaper or magazine. The scene is set in a park-like area with trees in the background.

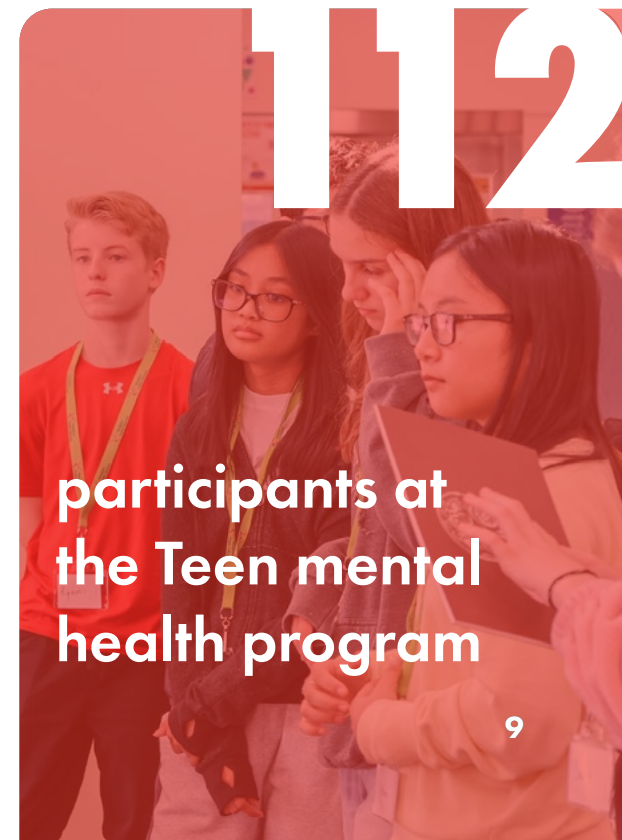
192
attendees at programs joint-hosted with York Regional Police

A photograph of a police officer in uniform standing and presenting information to a group of people seated in front of him. The setting appears to be an indoor community space.

3,426
attendees at programs promoting Diversity, Equity and Inclusion

A photograph of a man wearing a white t-shirt with the text "BLACK HISTORY 365" speaking into a microphone. He is in a room with other people and posters in the background.

112
participants at the Teen mental health program

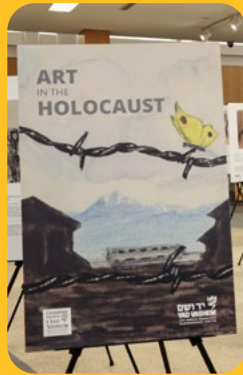
A photograph of a group of teenagers, including a boy and several girls, looking intently at a document or book held by one of the girls. They are in a classroom or meeting setting.

347 Culinary Literacy participants

A photograph of several people, likely participants in a culinary program, gathered around a table in a kitchen or food preparation area. They are engaged in an activity.

We officially opened **The Lendery** (a library of things) at Pierre Berton Resource Library containing items such as:

- Tools
- Sports equipment
- Small kitchen appliances **+ more!**



We welcomed the return of exhibits to Bathurst Clark Resource Library.

We also provided **583 Ontario Parks passes** and **1,419 Experience Vaughan Passes** providing access to popular attractions like:

- Aga Khan Museum
- Kortright Centre for Conservation
- Royal Ontario Museum
- Black Creek Pioneer Village
- McMichael Canadian Art Collection



We were also active in reaching schools and community groups with:

6,899
Outreach
Participants

2,252
Group
Visits

GROWTH

Introducing the VMC Library

Officially opened June 2022



GROWTH

A Reimagined Maple Library

Reopened April 2022



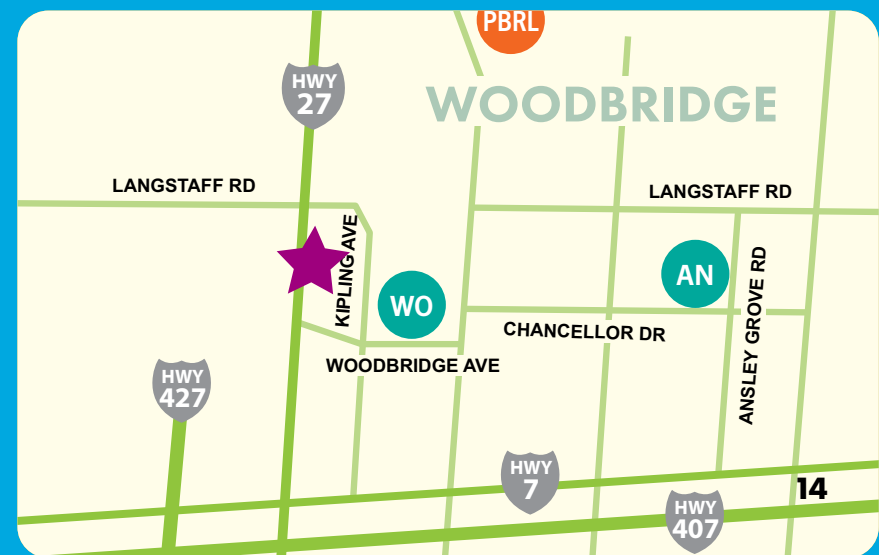
GROWTH

Upgrades to Woodbridge Library Coming Soon



New Libraries at Carrville and West Woodbridge

Coming Soon





VPL's staff are our greatest asset, our successes are built upon their creativity, resourcefulness and dedication.



From left to right: Christine Fiorini (Deputy CEO Corporate Services), Aleksandra Dowiat Vine (Deputy CEO Growth & Communications), Margie Singleton (Chief Executive Officer), Lisa McDonough (Deputy CEO Customer Experience).



Front row from left: Palma Pallante, Rose Savage (Chair), Gino Rosati, Loreta Pavese, Margie Singleton (CEO), Antonella Nicaso, Ralph Cinelli, Gary Thompson (Vice Chair), Laurie Hewitt.

Back row from left: Gail Blackman, Denise Da Ros-Presutti, Richard Wu, Bruno Riga (2019-2020), Marilyn Iafrate, Mario Ferri, Hameed Malik, Sandra Yeung Racco, Donald Lazar, Manjit Kaur.

Not pictured: Marcella Di Rocco (2021-2022), Gary Sangha (2021-2022).

Since our last annual report, Vaughan Public Libraries was proud to receive these prestigious awards:



2022

OLBA Joyce Cunningham Award

Board of the Year Award (jointly awarded with other Ontario Library Boards for their response to the pandemic)

Prix Micheline Persaud

Mélanie Raymond

ULC Top Innovator Award

The Surprise Me Bundles

2023

The James Bain Medallion: Public Library Board member of the Year

Rose Savage, VPL Board Chair

OLBA W.J. Robertson Medallion: Public Librarian of the Year

Margie Singleton, VPL CEO

Minister's Award for Innovation

VPL's COVID-19 Research Group

Angus Mowat Award of Excellence

The Belonging Initiative





VPL's Vision Statement

Enrich Inspire Transform

VPL's Mission

Vaughan Public Libraries offer welcoming destinations that educate, excite and empower our community.

Vaughan Public Libraries respectfully acknowledges that our libraries were built upon the Territory and Treaty lands of the Mississaugas of the Credit First Nation per the Toronto Purchase agreement or Treaty 13. We also recognize we are situated in the traditional territory of the Huron-Wendat and the Haudenosaunee who occupied this land before the arrival of European settlers.

The City of Vaughan is currently home to many First Nations, Inuit and Métis people. We acknowledge their contributions to the life and prosperity of this land. As representatives of the people of the City of Vaughan, we are grateful to have the opportunity to work and live in this territory.



www.vaughanpl.info
905.653.READ

BCRL

BATHURST CLARK RESOURCE LIBRARY

900 Clark Avenue West, Thornhill L4J 8C1

CCRL

CIVIC CENTRE RESOURCE LIBRARY

2191 Major Mackenzie Drive, Vaughan L6A 4W2

PBRL

PIERRE BERTON RESOURCE LIBRARY

4921 Rutherford Road, Woodbridge L4L 1A6

Mon–Thurs 9am–9pm; Fri 9am–6pm;
Sat & Sun 9am–5pm

KL

KLEINBURG LIBRARY

10341 Islington Avenue North, Kleinburg LOJ 1C0

Mon & Wed 1–9pm; Tue, Thur & Sat
9am–5pm; Fri & Sun 1–5pm



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AN

ANSLEY GROVE LIBRARY

350 Ansley Grove Road, Woodbridge L4L 5C9

DC

DUFFERIN CLARK LIBRARY

1441 Clark Avenue West, Thornhill L4J 7R4

MA

MAPLE LIBRARY

10190 Keele Street, Maple L6A 1G3

MHV

MACKENZIE HEALTH VAUGHAN LIBRARY

3200 Major Mackenzie Drive West, Maple L6A 4Z3

PL

PLEASANT RIDGE LIBRARY

300 Pleasant Ridge Avenue, Thornhill L4J 9B3

WO

WOODBIDGE LIBRARY

150 Woodbridge Avenue, Woodbridge L4L 2S7

VMC

VMC LIBRARY

200 Apple Mill Rd, Vaughan L4K 5Z5

VMC

VMC EXPRESS coming soon!

200 Apple Mill Rd, Vaughan L4K 5Z5

VV

VELLORE VILLAGE LIBRARY

1 Villa Royale Avenue, Woodbridge L4H 2Z7

Mon–Thurs 9am–9pm; Fri 9am–6pm;
Sat & Sun 9am–5pm